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– FOR IMMEDIATE RELEASE –

***SHARE helps Delta Practice save Time and Money***

*“SHARE has assisted us by identifying emergency department visits and inpatient stays of our patients when they go to other hospitals connected to SHARE.”* Carole Neeley, RN, PCMH Lead

Delta Health Services in Dumas, Arkansas uses SHARE, the Arkansas Health Information Exchange, to improve patient care. The rural health clinic staff of one physician, two nurse practitioners, one physician assistant and a support staff provides care for approximately 3,000 patients in southeast Arkansas. By viewing their patients’ health records in the SHARE web portal, also called the Virtual Health Record, Delta Health Services knows when any of its patients, including high-risk Medicaid patients, are going to the emergency department. In addition, the staff knows, on a daily basis, when patients are hospitalized. This is a game changer for the clinic, which previously did not have this information to manage their patient panel. Now, the clinic can contact patients to schedule follow-up appointments within 10 days, and by doing so, decrease the patients’ risk of another hospitalization.

Delta Health Services joined SHARE in December of last year as a participant in the Arkansas Medicaid Patient-Centered Medical Home Initiative. The clinic uses SHARE to communicate securely with Arkansas Children’s Hospital, University of Arkansas for Medical Sciences, Jefferson Regional Medical Center, Drew Memorial Hospital and McGehee County Hospital. *“Improving continuity of care for our patients is very important to Delta Health Services and SHARE allows us to see patients’ discharges quicker,”* said Carole Neeley, RN, PCMH Lead. Neeley added that the clinic uses SHARE’s Secure Messaging and the Virtual Health Record to identify emergency department and inpatient stays with other healthcare providers in the region.

Delta Health Services is a Rural Health Clinic owned and operated by Delta Memorial Hospital. Their ultimate goal is to provide ongoing exceptional quality healthcare for the people of Dumas and surrounding communities, and SHARE has assisted them. Carole said, *“SHARE has made details of active patients’ problems and labs viewable without having to make numerous phone calls to hospitals, which has improved our patient care and shows how SHARE can be used in saving our clinic time.”*

***SHARE’s mission is to improve the delivery, coordination, and quality of health care across Arkansas through the state-wide use of health information technology and clinical data exchange. Currently, SHARE has 31 Hospitals, 18 LIVE and 13 Implementing. For a complete list of hospitals connected to SHARE, please to [sharearkansas.com](http://sharearkansas.com) or contact SHARE at 501.410.1999.***